

Dear clients and partners

Weinheim, March 24 – In times of the coronavirus pandemic, Viscofan BioEngineering is committed to ensure optimal support to you with the goal to enable the continuation of your projects in R&D. However, our principal concern is to protect our employees and to attenuate the spread of the SARS-CoV-2 virus. Necessary precautions may affect internal processes and the way we communicate with our business partners.

Currently, our **warehouse is fully stocked and all collagen products can be ordered as usual**. Since we house the entire manufacturing process “under one roof” we do not expect a shortage in production.

Our customer and technical support teams are available but we kindly ask for your understanding if there are delays in response times due to a high amount of inquiries and a necessary reduction in team size. We will reply as soon as possible.

Also, we recognize the great need of society for the development of new vaccines or therapies to fight the SARS-CoV-2 virus.

We therefore offer our collagen material for free to customers that work on SARS-CoV-2 R&D projects with the goal to speed up the development of effective tools against the COVID-19 pandemic.

Viscofan BioEngineering is your strong partner especially in these challenging times. We will monitor the situation closely and will keep you informed about any changes in our business operations to the best of our ability.

**Please contact us at contact@bio.viscofan.com
for any questions and concerns!**

With best wishes on behalf of our team,
Lluís Quintana
Corporate Manager